INSTALLATION INSTRUCTIONS

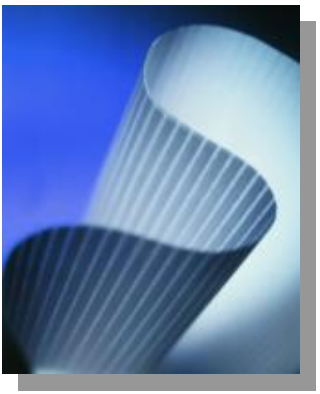
ROLLER SHADES

SPRING - Spring Loaded Tube

CLUTCH - Beaded Chain Loop

TOUCHLIFT - Cordless

REMOTELIFT ™ - Lift Motorization



Thank you for your purchase. This shade has been custom built for you from the highest quality materials. To avoid errors and save valuable time, please read these instructions before installing your new shade.

TOOLS YOU WILL NEED

1. Pencil or Marker
2. Measuring Tape
3. Phillips Screwdriver
4. Carpenter's Level
5. Power Drill
6. Mounting Fasteners

Mounting Surface	Fastener
Drywall, Plaster	Wall Anchors, Expansion Bolts (Not Provided)
Metal	Sheet Metal Screws (Not Provided)
Wood	No. 6 Hex Head Screws (Provided)

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GETTING STARTED

All the required installation components are wrapped in your package along with these instructions. Check that the parts you have correspond to the parts shown below. *NOTE: Some parts may vary depending upon your chosen mounting options or your chosen control system options.*

STANDARD PARTS:

- Installation Brackets ..... see next page
- Hold Down Brackets (optional) .....
- Screws .....

REMOTELIFT - OPTIONAL PARTS:

RADIO FREQUENCY (RF) REMOTELIFT POWER SOURCES

Your shade came with one of the following power sources that work on the RF systems: reloadable single battery wand or dual battery wands or the transformer. Use the wand extension cables to lengthen the distance from the shade to the wand.

- AC Transformer (optional) .....
- Battery Wand (single or dual) .....
- Reloadable Battery Wand .....
- Battery Wand Extension Cable .....

RADIO FREQUENCY (RF) SYSTEM (only)

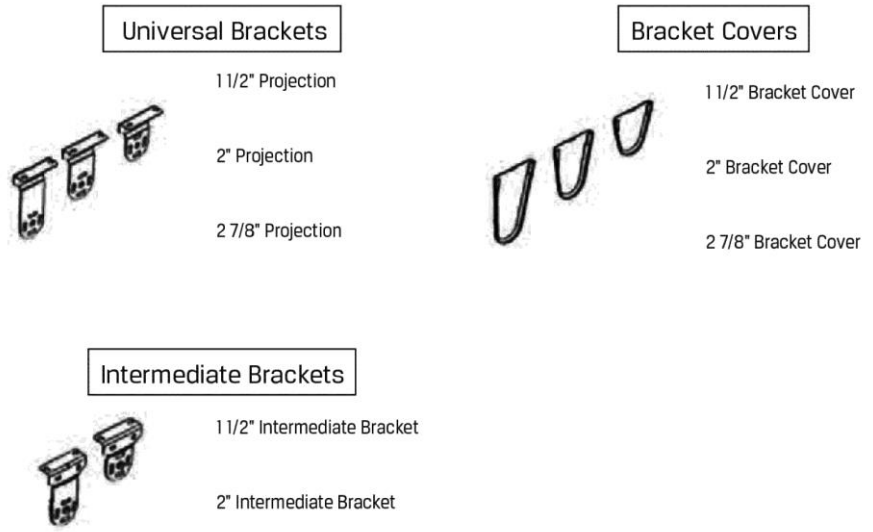
- Remote Control Unit (1channel or 5-channel) .....
- Wireless Wall Switch (1channel or 5-channel) .....
- Programmable Timer (1channel) .....

INSTALLATION BRACKETS:

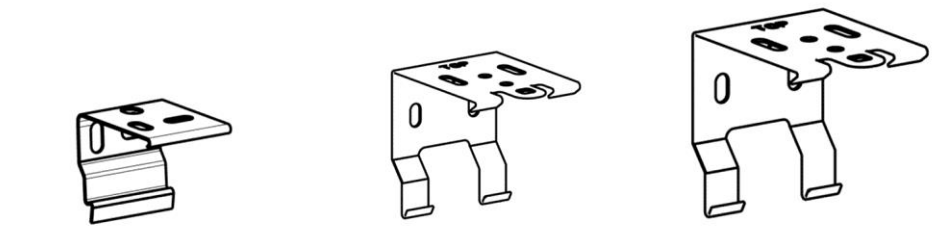
The installation brackets provided are used for all types of installations, including inside, ceiling and outside mounts. There are different standard and extension bracket sets for 1-1/8" SPRING, 1-1/8" CLUTCH, 1-1/2" CLUTCH, 2" CLUTCH, TOUCHLIFT and also the optional small, medium and large CASSETTE valances and 3" and 4" FASCIAS. All RemoteLift motorized roller shades are built on the 1-1/2" CLUTCH system and utilize those brackets. If the optional cassette valance is also ordered with RemoteLift, utilize those brackets.

Two screws are supplied for each bracket. These screws have Phillips/Hex heads, suitable for wood or sheet metal mounting surfaces. For PLASTER, DRYWALL, CONCRETE, STONE, BRICK OR TILE installations, we recommend using plugs or anchors.

Skyline Clutch System (Standard)



Large, Medium and Small Cassette Systems



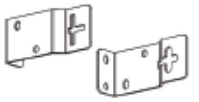
STANDARD BRACKET FOR SMALL CASSETTE VALANCE

STANDARD BRACKET FOR MEDIUM CASSETTE VALANCE

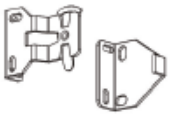
STANDARD BRACKET FOR LARGE CASSETTE VALANCE

R-Series Clutch Systems (Optional)

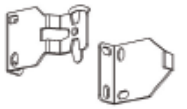
STANDARD BRACKET FOR 1-1/8" DIAMETER SPRING ROLLER



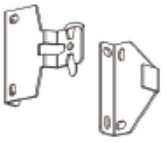
EXTENDED PROJECTION BRACKET FOR 1-1/2" DIAMETER SPRING ROLLER



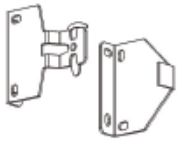
STANDARD BRACKET FOR 1-1/8" DIAMETER CLUTCH ROLLER



EXTENDED PROJECTION BRACKET FOR 1-1/8" DIAMETER CLUTCH ROLLER

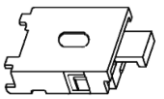


STANDARD BRACKET FOR 1-1/2" DIAMETER CLUTCH ROLLER

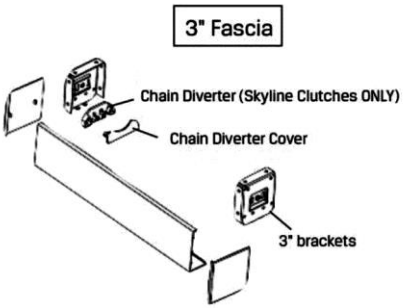


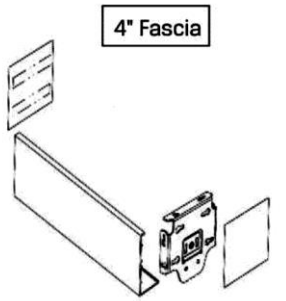
EXTENDED PROJECTION BRACKET FOR 1-1/2" DIAMETER CLUTCH ROLLER

TouchLift Cordless



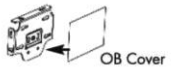
3″ and 4″ Fascias - Skyline



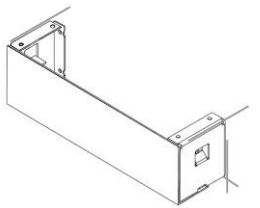


3" Fascia Bracket – Flat

4" Fascia Bracket – Flat



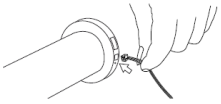
3″ and 4″ Fascias – R-Series



STEP 1: PREPPING THE LIFT MOTOR

FOR ALL SHADES ORDERED WITHOUT A REMOTELIFT SYSTEM, PLEASE SKIP TO STEP 2 – MOUNTING THE BRACKETS.
FOR SHADES ORDERED WITH A REMOTELIFT SYSTEM, PLEASE FOLLOW THE PREPPING INSTRUCTIONS THAT FOLLOW.

CONNECT THE CABLES:



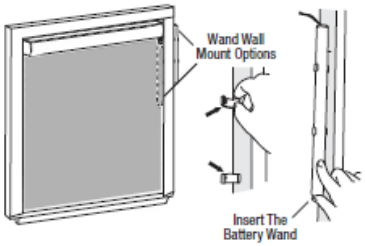
- Plug the optional AC Transformer connector (if ordered) into the back of the lift motor. It plugs in easily, do not force. If it's already connected, press it in gently to verify. If the AC Transformer was not ordered, plug in the battery wand connector.
- Plug the Battery Wand connector into the back of the lift motor. It plugs in easily, do not force. If it's already connected, press it in gently to verify.
- Note: If a Battery Wand Extension Cable was ordered, plug this into the motor first, then plug the other end of the extension wire into the battery wand.
- Note: If Dual Battery Wands were ordered, plug the second battery wand directly to the connector on the other end of the first battery wand after connecting the first wand into the back of the lift motor.

PLUG IN THE AC TRANSFORMER (if ordered):

- Plug the AC Transformer "wall wart" box into a standard wall outlet.

ATTACH THE BATTERY WAND(S):

- NORMAL LOCATION: The battery wand is packed with small wall mounting clips and screws. First, the clips should be attached to the wand about 8" apart. If there's enough room, the battery wand may be placed behind the roller tube to the top (or side) of the window frame or in an adjacent space. Avoid placement too close to the roller tube to avoid any potential rubbing or interference.



- ALTERNATIVE LOCATION(S): If preferred, the battery wand may be attached off to the side somewhere. A battery wand extension wire (if ordered) will also provide extra wire length to place and attach the wand further away from the window. If the cassette valance was ordered, the wand(s) may also be taped to the inside top/back section, as long as the fabric roll on the tube does not touch or interfere with the wand.

STEP 2: MOUNTING THE BRACKETS

The installation brackets may be used for INSIDE, CEILING or OUTSIDE mounts. Mounting the brackets level is essential for proper operation of the shade. Shim the brackets if necessary to achieve a level alignment.

For roller shades ordered with a headrail (cassette valance), the bracket requirements and placements are the same for inside and outside mounts. Refer to the following spacing diagram and bracket requirement chart.

SPRING = spring loaded roller shade operated by engaging the bottom rail.
CLUTCH = beaded chain loop roller shade operated by engaging the loop control.
REMOTELIFT = lift motorized roller shade operated by engaging the remote control.

INSIDE MOUNTS:

For inside mounts the installation brackets will be screwed in place through the top hole of each bracket. Refer to the minimum depth chart below.

Inside Mount Depth Requirements

Bracket Type	Min. Mounting Depth	Flush Mounting Depth
Spring Roller	5/8″	1-1/2″
Clutch Roller	1-1/4″	1-1/2″
Small Cassette Valance	1-1/2″	2-7/8″
Large Cassette Valance	1-1/2″	4-3/8″
3″ Fascia	2-7/8″	3-1/8″
4″ Fascia	3-7/8″	4-3/8″
TouchLift Cordless	1″	2″

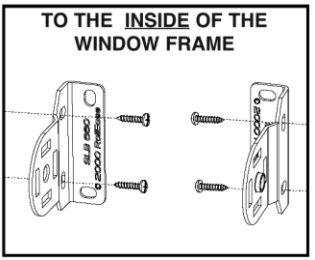
NOTE: Fully recessed depths for shades without a cassette valance are not published as they may vary depending upon the particular fabric ordered and the final roller tube plus fabric diameter. The fully recessed depth figures for the cassette valance are measure to the top, front edge of the curved valance face. The outwardly curved valance face will extend beyond those amounts by about ½″ for the small cassette and ¾″ for the large cassette.

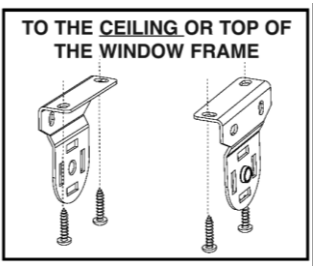
Prior to mounting the brackets, add any clearance depth required to avoid obstructions such as window cranks or handles.

ATTACH THE BRACKETS:

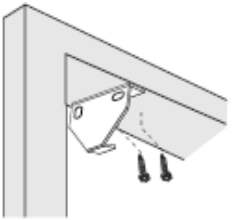
- First mark the mounting surface and center each bracket over the mark.
- Screw installation bracket through two top holes to desired window sill location.

SKYLINE CLUTCH SHADES: Attach the brackets to the window frame, window molding, wall or ceiling, as shown. Brackets are universal so clutch may be mounted on either side. Note: If sharing a standard bracket between two shades, bracket can only be shared by a clutch and a pin end, not clutch-to-clutch or pin end-to-pin end. If sharing an intermediate bracket it can only be shared by two pin ends..

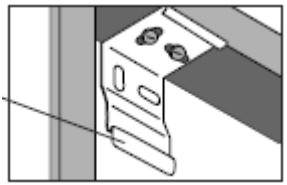




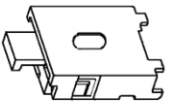
SPRING, R-SERIES CLUTCH & REMOTELIFT SHADES: For spring, clutch and RemoteLift shades, the brackets may be mounted to the top inside the frame, the side of the frame or into the back encasement like an outside mount.



CASSETTE VALANCE SHADES: For shades with a cassette valance (headrail), the brackets may be mounted inside the frame or into the back encasement like an outside mount using the rear holes. Make sure the release tab is mounted on the bottom.

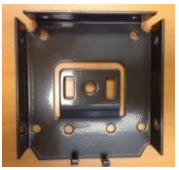


TOUCHLIFT CORDLESS SHADES: The brackets may be mounted inside the frame or into the back encasement like an outside mount using the top hole. Make sure the release tab is mounted on the top front.



SKYLINE FASCIA INSTALLATION OVERVIEW:

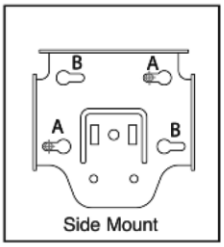
3" FLAT FASCIA: The open end of each bracket faces downward, as shown in the image. The brackets may be mounted in place either through the side or through the top holes of each bracket.



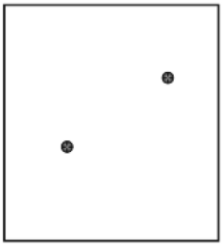
Bottom

- For better mounting, screw through one side and one top hole.
- For limited mounting depths, screw through two diagonal side holes
- For top mounting, screw through the two top holes

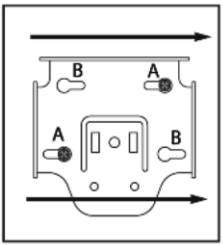
4" FLAT FASCIA: Brackets include slotted mounting holes, allowing, pre-marking and attaching of the mounting screws without the bracket needing to be in place. Brackets may be installed as usual without taking advantage of the slotted holes and pre marking as well.



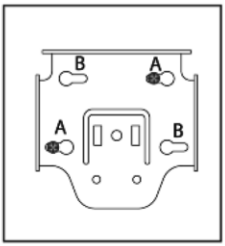
a.) Hold the mounting bracket in position in the window and mark the location where the screws should be positioned in either both A & A locations or B & B locations.



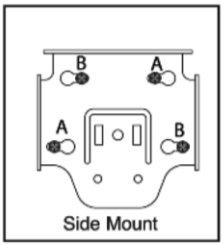
b.) Partially screw in both screws where marked with appropriate anchoring system.



c.) Slip the mounting bracket over the two screws and slide the bracket sideways until the screw heads capture the bracket.



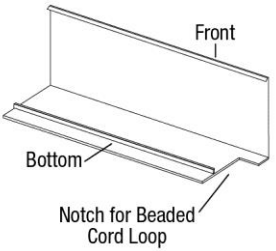
d.) Fully tighten these screws.



e.) Install additional screws in the additional two holes if required.

R-SERIES FASCIA INSTALLATION OVERVIEW:

The bottom of the fascia panel is the surface with the notch (cutout). This notch is used to clear the beaded cord loop when you install the fascia panel.



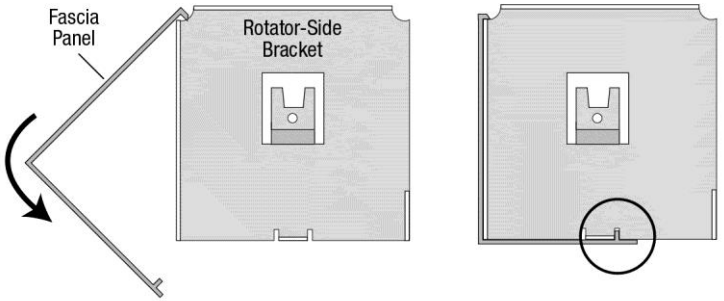
The brackets always face each other.

These installation instructions show the beaded cord loop on the left side. If your shade has the beaded cord loop on the right side:

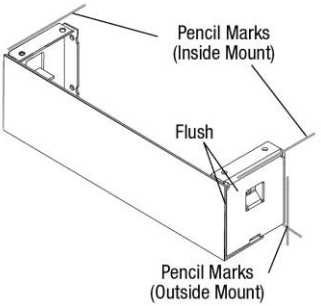
- Reverse the positions of the clutch-side bracket and the rotator-side bracket.
- The notch on the fascia panel will be on the opposite end from what is shown in these installation instructions.

FASCIA INSTALLATION:

- The Assemble the two end brackets and the fascia panel.
  - ➤ The clutch-side bracket attaches to the side of the panel with the notch. The rotator side bracket goes on the side without the notch.
  - ➤ Place the top of the fascia panel into the top indention of the brackets. Rotate the panel down and snap it into place.



- Check that the outer surfaces of the brackets are flush with the ends of the panel.
- Hold the bracket and panel assembly in place at the window.



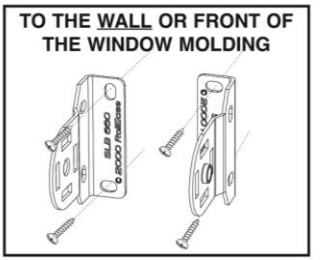
OUTSIDE MOUNTS:

For outside (and ceiling) mounts the installation brackets will be screwed in place through the two back holes of each bracket. Refer to the minimum surface height chart below.

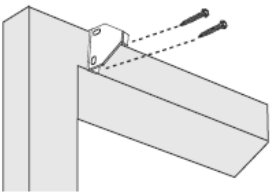
Outside Mount Surface Height Requirements

Bracket Type	Minimum Mounting Surface Height
Standard Shade - Spring or Clutch	1-3/4"
Small Cassette	2-3/4"
Large Cassette	4"
3" Fascia	3"
4" Fascia	4"
TouchLift Cordless	1-1/2"

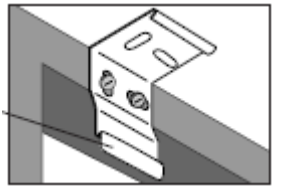
SKYLINE CLUTCH SHADES: Attach the brackets to the window frame, window molding, wall or ceiling, as shown. Brackets are universal so clutch may be mounted on either side. Note: If sharing a standard bracket between two shades, bracket can only be shared by a clutch and a pin end, not clutch-to-clutch or pin end-to-pin end. If sharing an intermediate bracket it can only be shared by two pin ends..



SPRING, R-SERIES CLUTCH & REMOTELIFT SHADES: For spring, clutch and RemoteLift shades, the brackets may be mounted into the outer encasement or wall. Just turn the bracket to position the rear holes for a ceiling mount.

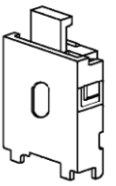


CASSETTE VALANCE SHADES: For shades with a cassette valance (headrail), the brackets may be mounted outside the frame or wall using the rear holes. Use the top holes for a ceiling mount. Make sure the release tab is mounted on the bottom.



TOUCHLIFT CORDLESS SHADES: This system utilizes wall brackets provided (pictured right). Mount the wall brackets evenly spaced and approximately 1/2" above the opening on the window frame, window molding, wall, or ceiling by drilling the screw through the wall bracket hole provided.

Wall Mounting Bracket



3" FLAT FASCIA - SKYLINE: The open end of each bracket faces downward, as shown in the drawing below.

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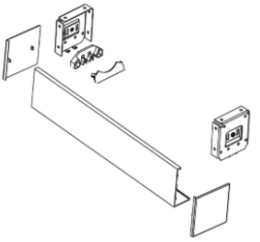
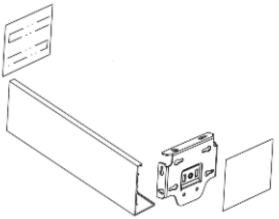
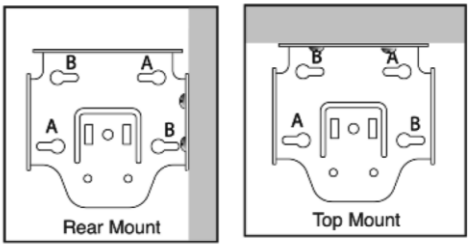


4" FLAT FASCIA - SKYLINE: Brackets include slotted mounting holes, allowing, pre-marking and attaching of the mounting screws without the bracket needing to be in place. Brackets may be installed as usual without taking advantage of the slotted holes and pre marking as well.





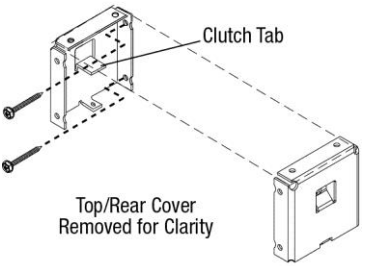
f.) The bracket contains other slotted mounting holes for rear or top mounted shades.

3" AND 4" FASCIA – R-SERIES:

Outside Mount

- Use the two holes in the rear of each bracket.
- Attach each bracket to the mounting surface with two hex-head screws.

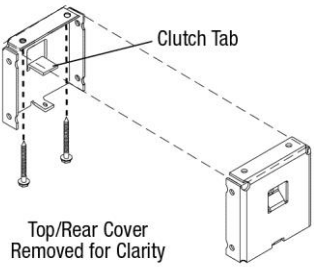
Important: With outside mounts, use a level to be sure the top cover is horizontal.



Inside Mount

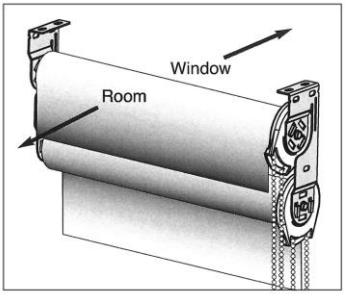
- Use the two holes in the rear of each bracket.
- Attach each bracket to the mounting surface with two hex-head screws.

Important: With inside mounts, check that the mounting surface is level. If necessary, add shims to the brackets to make the shade level.



DOUBLE BRACKET INSTALLATION:

Vertical – upper shade must be reverse roll; lower shade must be regular roll



STEP 3: INSTALLING THE SHADE

CHOOSE ROLL DIRECTION:

SPRING SHADES:

- For Regular Roll, mount the Round Pin Bracket on the right and the Slotted Bracket on the left.
- Reverse the bracket positions for Reverse Roll only for 1-1/2" Roller tubes.

CLUTCH & REMOTELIFT SHADES:

- For Regular Roll, mount the Clutch Bracket on the right and the End Plug Bracket on the left.
- Reverse bracket positions for Reverse Roll.

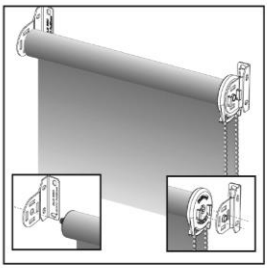
REGULAR ROLL

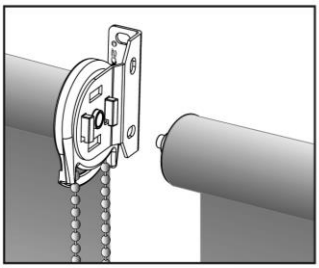
REVERSE ROLL

MOUNT THE SHADE:

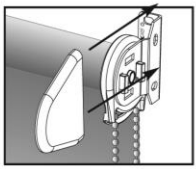
SKYLINE CLUTCH SHADE:

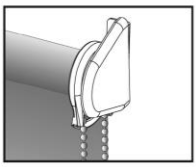
- INSTALL THE SHADE
  a. Put the spring loaded pin end into the round hole of the bracket.
  b. Keeping the pin end secured in its bracket, insert the hooks on the clutch straight into the two slots in the bracket. Once the two hooks are through the slots, gently pull down on the clutch until the two hooks have locked securely to the bracket. The bottom of the clutch should point straight down.





Note: If sharing a bracket between two shades, bracket can only be shared by a clutch and a pin end, not a clutch-to-clutch or pin end to pin end.





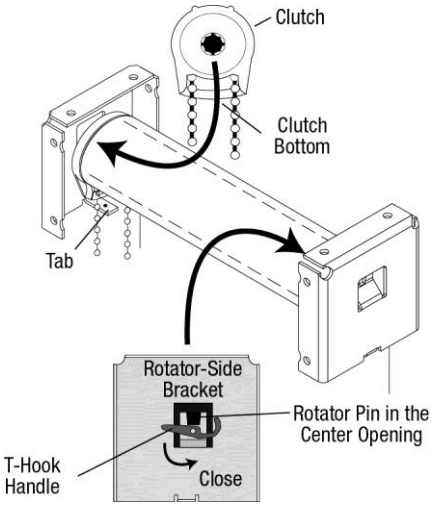
- INSTALL THE BRACKET COVERS
  Bracket covers slide over the bracket until snapped into position. (comes with outside and ceiling mount shades).

R-SERIES CLUTCH SHADE:

- With the clutch bottom in the down position, slip the clutch end of the shade onto the clutch tab on the clutch-side installation bracket.

  NOTE: The lower tab, used to secure the cover, goes between the bead chains.

- Rotate the T-hook in the rotator-side installation bracket in the open position.
- Position the rotator pin on the shade into the center opening on the rotator-side installation bracket.
- Rotate the T-hook, on the rotator-side installation bracket, to the closed position(handle nearly straight down).



SPRING SHADES:

- Figure A - Always put the slotted end into the bracket first then...
- Figure B - Insert the round pin end.

Figure A

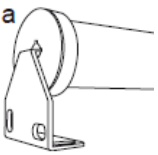
Figure B

R-SERIES CLUTCH & REMOTELIFT SHADES:

- Figure A - Push the clutch (or lift motor) straight on to the blade of its bracket. The bottom of the clutch should always point straight down, as shown here.
- Figure B - Lower the lug of the end plug into the V of the bracket and engage swivel lock. The roller should fit into the brackets securely, with just a little play.

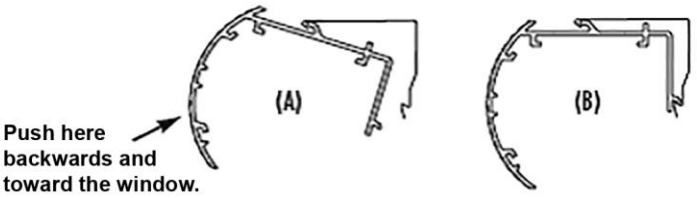
Figure A

Figure B



SHADES WITH CASSETTE VALANCE (headrail):

- Figure A - Position the cassette valance with the front panel resting on the top lip of all brackets.
- Figure B - Push the bottom front of the cassette valance firmly backwards and toward the window until the lip on the rear of the cassette valance engages the bracket and snaps into place, as shown.



TO REMOVE A SHADE WITH CASSETTE VALANCE:

- From the bottom rear of the cassette valance, insert a flathead screwdriver in between the valance and bracket. Gently twist the screwdriver and pry open the bracket to release the valance. Support the valance and shade as they release.

TOUCHLIFT CORDLESS SHADES:

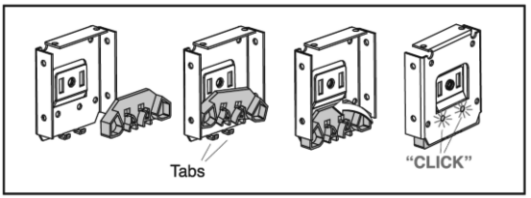
- Attach the mounting rail to the wall brackets by holding the bottom lip of the mounting rail up to the bottom of the wall bracket that is already mounted on the wall. While holding the bottom of the mounting rail in place, gradually bring up the top lip of the mounting rail to the top of the wall bracket. Press firmly until you hear an audible click.

First hold the mounting rail in place with the bottom lip on the bottom of the wall bracket.

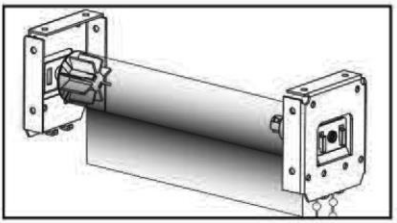
Press the top of the mounting rail on to the top of the wall bracket until you hear an audible click.

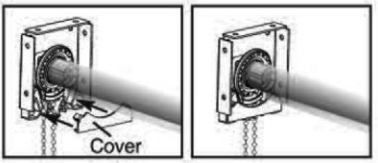
3" FLAT FASCIA SHADES:

- Insert chain diverter into clutch side mounting bracket only. Hinge the chain diverter on the bracket's lower tabs and rotate backward into the bracket. Make sure the two round pins on the chain diverter "click" into the two matching round holes on the bracket.



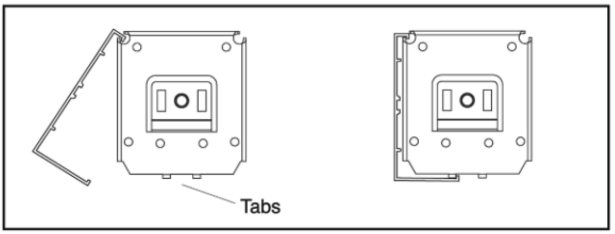
- Install the shade
  - Put the spring loaded pin end into the round hole of the bracket
  - Keeping the pin end secured in its bracket, insert the hooks on the clutch straight into the two slots in the bracket. Once the two hooks are through the slots, gently pull down on the clutch until the two hooks have locked securely to the bracket. The bottom of the clutch should point straight down





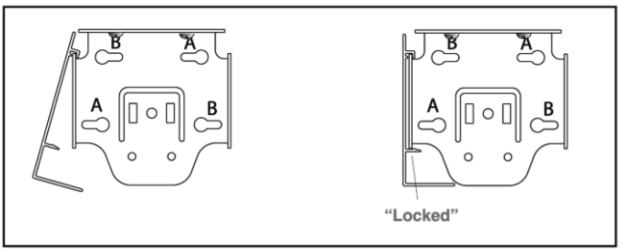
  - Route the control cord/bead chain through the front two channels. Snap the diverter cover on the chain diverter as shown. (supplied with smaller shades)

- Hook the fascia on the top of bracket first, and rotate downward. Press until the bottom hooked feature on the fascia engages and is locked to the tabs of the bracket. Install end cap cover: remove the paper back and apply to fascia bracket.



4" FLAT FASCIA SHADES:

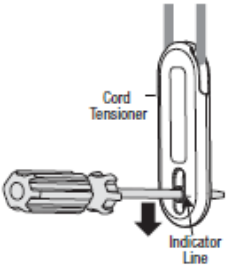
- Install the shade
  - Put the spring loaded pin end into the round hole of the bracket
  - Keeping the pin end secured in its bracket, insert the hooks on the clutch straight into the two slots in the bracket. Once the two hooks are through the slots, gently pull down on the clutch until the two hooks have locked securely to the bracket. The bottom of the clutch should point straight down
- Attaching 4 inch Fascia: Hook the fascia on the top of bracket first and rotate downward and press until the hooked feature on the fascia engages and is locked to the bracket.
- Install end cap cover (outside mount only): remove the paper back and apply to fascia bracket.



STEP 4: INSTALLING REMAINING ITEMS

FOR CLUTCH (beaded chain loop) SHADES - ONLY:

ATTACH THE CORD TENSIONER



Before doing anything, you must first slide the cord tensioner to the bottom of the beaded chain loop.

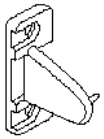
- Insert a small screwdriver, punch, or awl through the screw hole at the bottom of the cord tensioner.
- Move the screw hole down to the indicator line to release the safety mechanism.

WARNING: It is imperative that the cord tensioner be properly secured to the wall or window frame to reduce children's access to the cord loop. Young children can strangle in cord loops. They can also wrap cords around their necks and strangle.

CAUTION: The shading will not operate properly unless the cord tensioner is secured. A cord tensioner installation kit has been included with your shading. Follow the instructions in the kit to correctly secure the cord tensioner.

IMPORTANT: Locate the tensioner as close to the window as possible to minimize accessibility by children and pets. Ensure that the tensioner is not placed in the path of the roller shade material.

ATTACH THE (optional) HOLD DOWN BRACKETS::



- Lower shade and place hold down pins into bottom rail end caps.
- Mark the hold down bracket locations on the mounting surface.
- With the brackets level, attach them using two screws.

STEP 5: OPERATING THE SHADE

SPRING ROLLER SHADES:

Always pull the shade bottom rail (or pull tassel) from the center.

TO LOWER THE SHADE:

- Gently pull the shade bottom rail (or pull tassel) and slowly release, but do not let go until shade locks into position.

TO RAISE THE SHADE:

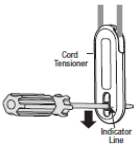
- Pull the shade bottom rail (or pull tassel) down sharply a few inches then quickly raise the shade to desired position until shade locks.

CLUTCH ROLLER SHADES:

TO RAISE AND LOWER THE SHADE:

- Pull down on the **beaded chain loop** to raise and lower.
- One side of the loop will raise the shade and one side will lower it.
- Don't raise shade any higher than it was intended to go.

CAUTION: The shade will not operate properly unless the cord tensioner is secured. A cord tensioner installation kit has been included with your shade. Follow the instructions in the kit.



TOUCHLIFT CORDLESS SHADES:

- Shade lowers manually by hand.
- Shade raises automatically with slight pull on bottom hem.

RADIO FREQUENCY (RF) REMOTELIFT SHADES:

Please also refer to the separate RF program instructions included with your shade.

TO RAISE AND LOWER THE SHADE:

- Hold the remote control unit in hand (no need to point at shade).
- Press the up button once to lift the shade, press again to stop.
- Press the down button once to lower the shade, press again to stop.
- Press the "my" button in the middle to have the shade raise or lower to your programmed favorite position.
- For the 5-channel RF remote, first press the channel button until the appropriate red light or lights are active and then follow the above steps.

REMOTELIFT TROUBLESHOOTING

LIFT MOTOR DOES NOT OPERATE:

FOR RADIO FREQUENCY (RF) SYSTEMS -

- Check the connection between the motor and the battery wand (or wand extension wire if ordered) or AC transformer wire.
- Check that the AC transformer (if ordered) is plugged correctly into the wall outlet.
- The 8 AA lithium batteries in the reloadable battery wand or the single/dual non-reloadable battery wands may need to be replaced. Typically, the motor will run slowly for a period of time before non-operation.
- For the reloadable wand, ensure batteries are installed with the correct polarity.
- If the motor stops working after excessive use wait for the motor to cool 5 minutes.

LIFT MOTOR RUNS VERY SLOWLY:

FOR RADIO FREQUENCY (RF) SYSTEMS -

- The 8 AA lithium batteries in the reloadable battery wand or the single/dual non-reloadable battery wands may need to be replaced. Typically, the motor will run slowly for a period of time before non-operation.
- For optimal performance, the use of lithium batteries is highly recommended in all battery wands (excluding remote controls). The use of lithium batteries helps ensure long-term battery life. Extreme heat conditions may cause alkaline batteries to drain very quickly. Lithium batteries are able to withstand higher heat extremes then alkaline batteries, and will not drain as quickly.

REMOTE CONTROL FAILS TO OPERATE LIFT MOTOR:

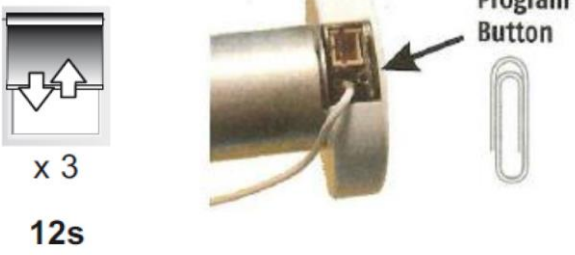
FOR RADIO FREQUENCY (RF) SYSTEMS -

- The RF remote controls use a special long life lithium battery that should not require replacement.
- Look at the red channel light(s) below the "V" down button on the RF remote control. If you see a light when pressing the remote buttons, see separate RF remote control operating instructions which provide additional details.
- If the remote isn't operating the shade, press and hold the up and down button at the same time, shade should jog. Once the shade jogs the shade should operate. If using a multi channel select channel 1 and then press up and down at the same time.

IF ALL TROUBLESHOOTING STEPS (above) DON'T RESOLVE ISSUE:

You may erase the memory of the motor. This motor reset procedure deletes all stop limits and intermediate positions previously programmed. The motor returns to factory mode. Refer to the motor reset picture that follows; the motor program reset button may be accessed and pressed with a paper clip or pen.

- Press and hold the «program» button for 12 seconds until the shade jogs 3 times. The first jog is at 2 seconds, the second at 7 seconds and the third at 12 seconds.
- After resetting the motor, follow the separately included RF remote control programming instructions to re-program the motor.



STRAIGHTENING SHADE

IF YOUR SHADE DOES NOT ROLL STRAIGHT, correct as follows:

SHADE VEERS TOWARD RIGHT OR LEFT:

- Figure A - Correct the veering by lowering the shade completely to expose the roller tube.
- Figure B - Wrap a 1-1/2" long piece of masking tape on the opposite side of the veering. This increases the diameter of the roller tube slightly, acting to straighten the shade.
- Raise and lower the shade to verify that it rolls straight.

FIGURE A

FIGURE B

IF SHADE STILL DOES NOT ROLL STRAIGHT:

- Add a second layer of tape and repeat the process (above).
- Continue to add tape until shade rolls straight.

SAFETY NOTES

CLUTCH (BEADED CHAIN LOOP) SHADES:

Young children can STRANGLE in cord loops. They can also wrap cords around their necks and STRANGLE.

- Always keep cords out of the reach of children.
- Move cribs, playpens and other furniture away from cords. Children can climb furniture to get to cords.
- Attach the cord tensioner to the wall or window casement. See Attach The Cord Tensioner under STEP 4 – INSTALLING REMANING ITEMS.

CHILD SAFETY

WARNING

For more safety information call 1-888-501-8364 in the U.S. or 1-866-662-0666 in Canada.

CLEANING INSTRUCTIONS

Roller Shades are made of the highest quality materials for extended wear. If it is not damaged or exposed to a great deal of direct sunlight, it is not unrealistic to expect years of enjoyment with minimal care. Raising and lowering shades periodically helps reduce most natural dust accumulation. If additional cleaning is desired, shades can be lightly brushed or carefully cleaned with a soft vacuum brush attachment.

FABRIC: Vacuum your roller shade frequently. This will keep your roller shade looking like new! If your roller shade becomes soiled use a high-quality foam upholstery cleaner.

TRANSPARENT AND VINYL: Transparent and vinyl shades can be readily cleaned with any standard commercial window spray cleaner, which should be diluted with 10 parts water to 1 part cleaning solution. For best results, shades should be removed from brackets, then placed on a clean, flat covered surface. To prevent streaking and inconsistent drying, wash and dry one small area at a time. Do not rub hard. Use a soft, lint-free cloth for washing and drying.

WARRANTY INFORMATION

Lifetime Limited Warranty covering our Custom Made Blinds

We extend this lifetime limited warranty to the original purchaser. This warranty applies only to manually operated Custom Products properly installed in the window, door or interior area for which they were intended. Installation of the product must be in accordance with accompanying instructions. The product cannot be modified. It is the purchaser's responsibility to maintain and clean the product in compliance with the instruction provided. The product must be used only in the window for which it was purchased. Damage to the product resulting from misuse, abuse, direct exposure to salty air or discoloration due to sunlight or the passage of time is not covered by this warranty.

This warranty does not apply to conditions caused by normal wear and tear upon the product. This warranty is exclusive and in lieu of all other obligations, liabilities or warranties. In no event shall the Manufacturer be liable for incidental or consequential damages or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

In the event of a defect under this warranty, we will repair or replace the product, at our option, provided it is returned to our store. Our warranty obligation excludes shipping charges and labor costs for measuring and installation. Repairs will be made with like or similar parts. This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

Notes: Motorization Systems are warranted for five years from the date of purchase. Specialty Blinds and Shades are warranted for one year from the date of purchase.

This warranty does not apply to Commercial Orders.